

**Zero Tolerance of Unacceptable Behaviour
Statement of Intent**

We are committed to ensuring that all members of our staff are able to carry out their work in a safe and civil environment.

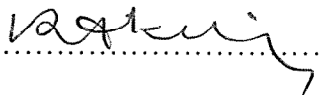
As a Parish Council we will not tolerate any demeaning, derogatory, abusive, aggressive, threatening or intimidating behaviour toward our staff or anyone at our premises.

We deem this sort of behaviour totally unacceptable and anybody who behaves in this way will not be served by us and will be asked to stop the behaviour immediately or leave our premises.

Our policy determined by the Council is one of zero tolerance and a single act of unacceptable behaviour will trigger sanctions which may include but not be limited to:

- removal from our premises
- banning from our premises – the individual concerned and/or the group they represent
- obtaining of an injunction/ASBO
- reporting to police and other authorities as appropriate
- prosecution of individuals

Our commitment is to the health and safety of our staff and others at our premises. We consider all persons to be strictly liable for their actions and will not tolerate unacceptable behaviour under any circumstances.

Signed:.......... Dated:.....6.9.2011.....